Audit of car parks and parcel holding facilities

The Concierge Staff and Management Team have reviewed the onsite locations and the following table presents whether the facilities for the resident parcel holding service are suitable or not.

| Car Park | Day to Day basis | At Peaks (i.e. Christmas) | What size store would be required (based on new store sizes) | Would it be possible to utilise one of the new stores | Alternative Options |
|-------------|------------------|------------------------------|--|---|---|
| Andrewes | No | No | XXL | No | A temporary transportable store until a full review |
| Breton | No | No | XL | Yes | = |
| Bunyan | Yes | No. | L | Yes | - |
| Defoe | No | No | XL | Yes | |
| Speed | Yes | No | L | No | Review 2019 |
| Thomas More | No | No | XXL | No | Current Store in Car Park |
| Willoughby | No | No | | Yes | |

TEST OF RELEVANCE: EQUALITY ANALYSIS (EA)



The screening process of using the Test of Relevance template aims to assist in determining whether a full Equality Analysis (EA) is required. The EA template and guidance plus information on the Equality Act and the Public Sector Equality Duty (PSED) can be found on Coinet at: http://coinet/Departments/Pages/News/Equality-and-Diversity.aspx

Introduction

The Public Sector Equality Duty (PSED) is set out in the Equality Act 2010 (s.149). This requires public authorities, in the exercise of their functions, to have 'due regard' to the need to:

- Eliminate discrimination, harassment and victimisation
- Advance equality of opportunity between people who share a protected characteristic and those who do not, and
- Foster good relations between people who share a protected characteristic and those who do not

The characteristics protected by the Equality Act 2010 are:

- Age
- Disability
- Gender reassignment
- Marriage and civil partnership.
- Pregnancy and maternity
- Race
- Religion or belief
- Sex (gender)
- Sexual orientation

What is due regard?

- It involves considering the aims of the duty in a way that is proportionate to the issue at hand
- Ensuring that real consideration is given to the alms and the impact of policies with rigour and with an open mind in such a way that it influences the final decision
- Due regard should be given before and during policy formation and when a decision is taken including cross cutting ones as the impact can be cumulative.

The general equality duty does not specify how public authorities should analyse the effect of their business activities on different groups of people. However, case law has established that equality analysis is an important way public authorities can demonstrate that they are meeting the requirements.

Even in cases where it is considered that there are no implications of proposed policy and decision making on the PSED it is good practice to record the reasons why and to include these in reports to committees where decisions are being taken.

It is also good practice to consider the duty in relation to current policies, services and procedures, even if there is no plan to change them.

How to demonstrate compliance

Case law has established the following principles apply to the PSED:

- Knowledge the need to be aware of the requirements of the Equality Duty with a conscious approach and state of mind.
- Sufficient information must be made available to the decision maker.
- Timeliness the Duty must be compiled with before and at the time that a
 particular policy is under consideration or decision is taken not after it has been
 taken.
- Real consideration consideration must form an integral part of the decision-making process. It is not a matter of box-ticking; it must be exercised in substance, with rigour and with an open mind in such a way that it influences the final decision.
- Sufficient information the decision maker must consider what information he or she has and what further information may be needed in order to give proper consideration to the Equality Duty
- No delegation public bodies are responsible for ensuring that any third parties
 which exercise functions on their behalf are capable of complying with the
 Equality Duty, are required to comply with it, and that they do so in practice. It is a
 duty that cannot be delegated.
- Review the duty is continuing applying when a policy is developed and decided upon, but also when it is implemented and reviewed.

However there is no requirement to:

- Produce equality analysis or an equality impact assessment
- Indiscriminately collect diversity date where equalities issues are not significant
- Publish lengthy documents to show compliance
- Treat everyone the same. Rather, it requires public bodies to think about people's different needs and how these can be met
- Make services homogeneous or to try to remove or ignore differences between people.

The key points about demonstrating compliance with the duty are to:

- Collate sufficient evidence to determine whether changes being considered will have a potential impact on different groups
- Ensure decision makers are aware of the analysis that has been undertaken and what conclusions have been reached on the possible implications
- Keep adequate records of the full decision making process

Test of Relevance screening

The Test of Relevance screening is a short exercise that involves looking at the overall proposal and deciding if it is relevant to the PSED.

Note: If the proposal is of a significant nature and it is apparent from the outset that a full equality analysis will be required, then it is not necessary to complete the Test of Relevance screening template and the full equality analysis and be completed.

The questions in the Test of Relevance Screening Template to help decide if the proposal is equality relevant and whether a detailed equality analysis is required. The key question is whether the proposal is likely to be relevant to any of the protected characteristics.

Quite often, the answer may not be so obvious and service-user or provider information will need to be considered to make a preliminary judgment. For example, in considering licensing arrangements, the location of the premises in question and the demographics of the area could affect whether section 149 considerations come into play.

There is no one size fits all approach but the screening process is designed to help fully consider the circumstances.

What to do

In general, the following questions all feed into whether an equality analysis is required:

- How many people is the proposal likely to affect?
- How significant is its impact?
- Does it relate to an area where there are known inequalities?

At this initial screening stage, the point is to try to assess obvious negative or positive impact.

If a negative/adverse impact has been identified (actual or potential) during completion of the screening tool, a full equality analysis must be undertaken.

If no negative / adverse impacts arising from the proposal It is not necessary to undertake a full equality analysis.

On completion of the Test of Relevance screening, officers should:

- Ensure they have fully completed and the Director has signed off the Test of Relevance Screening Template.
- Store the screening template safely so that it can be retrieved if for example,
 Members request to see it, or there is a freedom of information request or there is a legal challenge.
- If the outcome of the Test of Relevance Screening Identifies no or minimal impact refer to it in the implications section of the report and include reference to it in Background Papers when reporting to Committee or other decision making process.

| 1. | Proposal / Project Title: Car Park | Charging Policy | | | |
|----|---|--|-------------------------|----------------|---|
| 2. | Brief summary (include main aims, Achieve a fair return on assets Review and implement a charg Obtained advice from two sepa car parking — use as basis for | for the car parkir jing policy for car arate independent | ng spaces with parking. | hin the Barble | can Estate. |
| 3. | Considering the equality aims (elim there may be a positive impact, ne | | | | f opportunity; foster good relations), indicate for each protected group whether the proposal: |
| | Protected Characteristic (Equality Group) | Positive Impact | Negative Impact | No Impact | Briefly explain your answer. Consider evidence, data and any consultation. |
| | Age | | | × | Not possible to distinguish if relevant and whether someone of a different age group be able to meet possible increases or not. |
| | Disability | | \boxtimes | | Possible negative impact, depending on disability and related restrictions. Should consider fostering a good relationship. |
| | Gender Reassignment | | | | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Marriage and Civil Partnership | | | | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Pregnancy and Maternity | | | \boxtimes | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Race | | | \boxtimes | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Religion or Belief | | | \boxtimes | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Sex (i.e gender) | | | \boxtimes | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| | Sexual Orientation | | | \boxtimes | Not Relevant, as does not discriminate and would neither cause a Positive or Negative effect. |
| 4. | There are no negative/adverse impact(s) Please briefly explain and provide evidence to support this decision: | N/A | | | |

| 5. | Are there positive impacts of the proposal on any equality groups? Please briefly explain how these are in line with the equality aims: | N/A | | | |
|----|---|-----|------------|--|--|
| 6. | As a result of this screening, is a full EA necessary? (Please check appropriate box using) | Yes | No | reviews policy and is attended by Senior CoL Current number of disabled resident u Availability of marked disabled bays — Comments received since commencing 14 Surrendered in total, none r 4 Moved away from the Estate (as per appendix 2 (1)) Options for Disability Allowances; Providing a pre-set number of disabled to the scattering of the residential stain 2. Making use of two car parking bays for 3. CPI increases as previous basis for channual review). City of London Public Car Parks Policy The Blue Badge Scheme does Badge scheme for people with workers. Red Badge holders can park or payment parking bays and disa 5. Housing Car Parks (other than BE) Poid Have a small number of Design Offer Discounted Rate of 50% (| as part of the Car Park Charging Working Party, which Officers and elected Members. sers - 11 0 g the new charging policy from 25 June 2018. elating to disability or to cost. 2 no longer need a car and the others did not comment d bays in designated areas is not practically possible, due case entrances reach disabled user for ease of access etc arging only to those that have a disability (subject to not apply in the City but they do operate its own Red disabilities who are City residents or permanent City a single yellow line for a period of 30 minutes, at bled bays without paying. icy ated Bays Acknowledge Blue and Red Badge Holders) September with the following three options ant |
| 7. | Name of Lead Officer: Barry Asht | on | Job title: | Provide Disabled Users Car Park & Security Manager | a Bay for free Date of completion: 24 August 2018 |
| Si | gned off by Department lrector : | | | Name: | Date: |

Appendix 3

Differentials between the annual service charge for a long-term car bay agreement and the rental charge

| Date | Rental Charge | Service Charge | | |
|-----------|------------------|-------------------|--|--|
| 2009/2010 | £1,038 | £855 | | |
| 2010/2011 | £1,038 | £803 | | |
| 2011/2012 | £1,070 | £818 | | |
| 2012/2013 | £1,126 | £832 | | |
| 2013/2014 | £1,155 | £940 | | |
| 2014/2015 | £1,183 | £864 | | |
| 2015/2016 | £1,210 | £867 | | |
| 2016/2017 | £1,225 | £876 | | |
| 2017/2018 | £1,258 | £920 | | |
| 2018/2019 | £1,340 | £962 | | |
| 2019/2020 | £1,420* | £1139** | | |

^{*} To be reviewed by Car Park Charging Working Party and Barbican Residential Committee - Spring 2019 ** TBC

Barbican Estate Temporary Car Parking

History of Barbican Estate Temporary Car Parking. Displaying the Daily charges, the number visitors who parked without charge and also those who stayed longer than 5 hours and the total income this generated - from 2004 to September 2018

| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018* |
|-----------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Non-Ticketed Visitors | 7,975 | 12,145 | ** | ** | 5,507 | ** | ** | ** | ** | 5,044 | 3,871* |
| Ticketed Visitors | 8,502 | 7,527 | 8,156 | 7,384 | 7,805 | 7,795 | 7,390 | 5,617 | 4,279 | 4,320 | 4,401* |
| Income | £68,021 | £62,101 | £70,494 | £64,837 | £71,806 | £73,588 | £71,468 | £55,553 | £42,796 | £44,375 | £45,198* |

^{*}Part year, up to 30 September 2018

Worked Example - Cost of Temporary Car Parking Service based on sample month of July 2018

- 8% of Conclerge time spent on Temporary Car Parking (see Appendix 5)
- Based on 2018/19 budgets Conclerge Staff costs estimated to be £1,510k (£126k per month)
- Based on the above Conclerge staff costs estimated to be £10.1k
- Costs for officer time £506
- Contractor charges for transactions £101
- Income per month based on estimates for 2018 £5k
- Cost of service to the car park account £5.7k

| Cost item | Cost (£k) |
|--------------------------|-----------|
| Concierge Staff Costs | 10.1 |
| Officer Time | 0.5 |
| Contractor | 0.1 |
| Sub-Total | 10.7 |
| Income | 5 |
| Cost to Car Park Account | 5.7 |

^{**}Information unavailable

| | Car Pa | rking | *Consider | Canalaura | | | |
|----------------|-----------|---------|-----------|-----------|---------|------|--|
| | Temporary | General | *Security | Conclerge | Parcels | Keys | |
| April 2016 | 22 | 22 | | 29 | 21 | 6 | |
| May 2016 | 23 | | 17 | 31 | 22 | 7 | |
| June 2016 | 2 | 21 | | 22 | 27 | 9 | |
| July 2016 | 20 |) | 28 | 19 | 25 | 8 | |
| August 2016 | 18 | 3 | 22 | 24 | 25 | 11 | |
| September 2016 | 21 | | 19 | 26 | 22 | 12 | |
| October 2016 | 27 | 7 | 16 | 22 | 25 | 10 | |
| November 2016 | 18 | 3 | 23 | 21 | 26 | 12 | |
| December 2016 | 19 | | 21 | 22 | 28 | 10 | |
| January 2017 | 21 | | 20 | 24 | 23 | 12 | |
| February 2017 | 20 |) | 28 | 20 | 24 | 8 | |
| March 2017 | 15 | | 26 | 30 | 12 | 17 | |
| April 2017 | 20 | | 22 | 25 | 23 | 10 | |
| May 2017 | 22 | | 17 | 26 | 24 | 11 | |
| June 2017 | 21 | | 19 | 26 | 23 | 11 | |
| July 2017 | 20 | | 18 | 27 | 24 | 11 | |
| August 2017 | 18 | | 27 | 24 | 22 | 9 | |
| September 2017 | 18 | 18 | | 25 | 22 | 8 | |
| October 2017 | 20 | 20 | | 25 | 22 | 10 | |
| November 2017 | 19 | | 22 | 24 | 24 | 11 | |
| December 2017 | 19 | | 23 | 22 | 26 | 10 | |
| January 2018 | 19 | | 24 | 24 | 23 | 10 | |
| February 2018 | 19 | | 26 | 23 | 22 | 10 | |
| March 2018 | 23 | | 24 | 21 | 19 | 14 | |
| April 2018 | 18 | | 24 | 26 | 23 | 9 | |
| May 2018 | 20 | | | 24 | 22 | 8 | |
| June 2018 | 22 | | 27 29 | 22 | 18 | 9 | |
| July 2018 | 8 | 12 | 26 | 22 | 13 | 19 | |
| August 2018 | 9 | 11 | 28 | 24 | 10 | 18 | |
| September 2018 | 10 | 12 | 16 | 26 | 26 | 10 | |
| Average Total | 19 | | 23 | 24 | 23 | 11 | |

| *Car Park Dutles % | Residential Block Duties % | | | | |
|--------------------|----------------------------|--|--|--|--|
| 42 | 58 | | | | |

^{*}Includes car park and estate wide patrols

New Stores in the Car Parks and Potential Non-BE Residents may have an effect on the Conclerge Staff's Time Recording.

Car Parking Service

Time spent with either Temporary (inc. visitors and contractors) or car parking in General (inc. Permanent users)

Security Service

Not only specific incidents, but also time spent monitoring the CCTV and general security of the estate as a whole.

Concierge Service

Dealing with anything relating to residents, their visitors, flats or estate wide issues

Parcel Service

The receiving, safe guarding, forwarding and administration of the residents' parcels and post.

Key Service

The receiving, safe guarding, forwarding and administration of the residents' keys.